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The sites may collect certain information about your visit, such as the name of the internet service provider and internet protocol (IP) address through which you access the internet, the date and time you access the sites, the pages that you access while at the Sites and the internet address of the web sites from which you linked directly to our site. This information is used to help improve the site, analyse trends, and administer the site.

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The Cookies We Set

When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

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In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site. This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content. For more information on Google Analytics cookies, see the official Google Analytics page. We use adverts to offset the costs of running this site and provide funding for further development. The behavioural advertising cookies used by this site are designed to ensure that we provide you with the most relevant adverts where possible by anonymously tracking your interests and presenting similar things that may be of interest. We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including Facebook, Twitter, Instagram, Pinterest, will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

POPIA

The Protection of Personal Information Act, 4 of 2013 (POPIA) is a data protection privacy law which regulates and controls the processing of Personal Information by a Responsible Party. All personal information disclosed to us is for the sole purpose of carrying out the booking process and will be kept confidential, safe, and secure from any misuse/ abuse or unauthorised access. The Island River Lodge undertakes to take all reasonable and necessary steps to protect your personal information.

You authorise The Island River Lodge to electronically record and store the following information for the sole purposes of communicating information requested by you and to provide you with and fulfil your request to make a reservation at The Island River Lodge via the website and related websites or directly with The Island River Lodge

- Your full name and surnames.
- Your Contact telephone numbers.
- Your Electronic mail address.
- Your Travel information.
- Your Nationality.

This information is used to process your booking and not for marketing reasons.

Hopefully that has clarified things for you regarding our privacy and POPIA policy and cookies.

Please feel free to contact us should you need more information or to make a booking
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